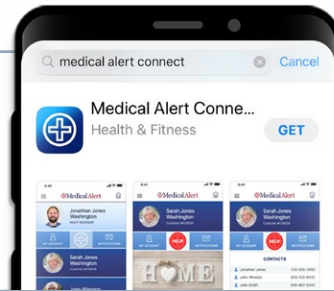


Setting Up the App

1

Download the app using the Apple iOS App Store or Google Play App Store.

Search for **Medical Alert Connect** to find the app.



2

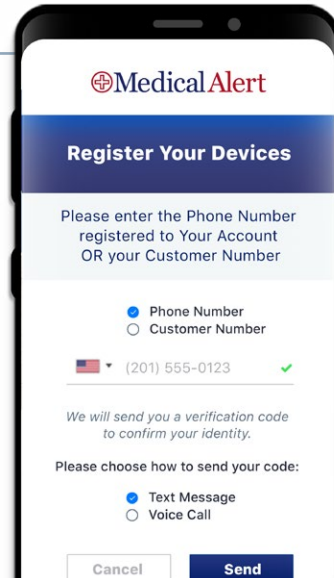
Select **Register Your Device**.

Enter the cell phone number you wish to use for your login. This number must be a phone number associated with your account.

Select how you would like to receive your Verification Code.

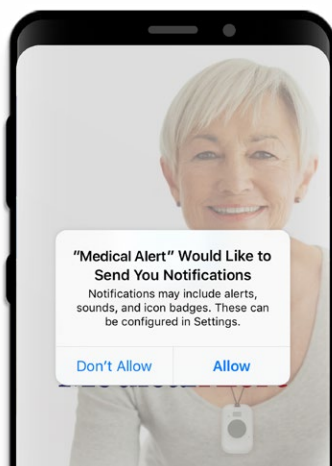
You will be asked to enter your verification code. Once you have entered the verification code, you will be able to log in and set your password.

Once completed you can use the phone number and password to login.



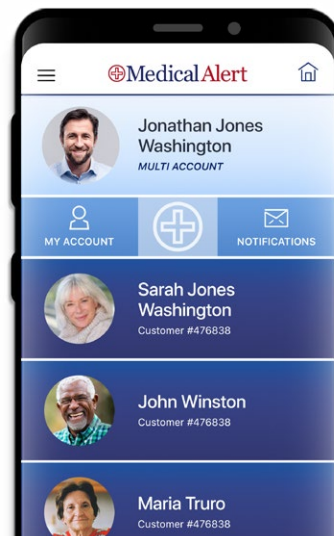
3

When you log on for the first time, allow push notifications if you want to be alerted when the user of the system performs certain actions such as placing an emergency call, tests the system, or to receive a low battery signal.



4

On the home screen, you have access to all the users that are connected to your account as well as all of the devices for each user.

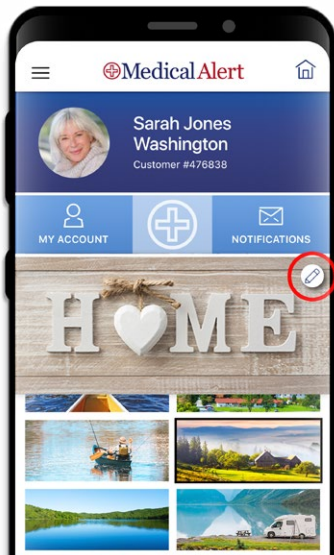


App Features

1

Create Custom Profiles

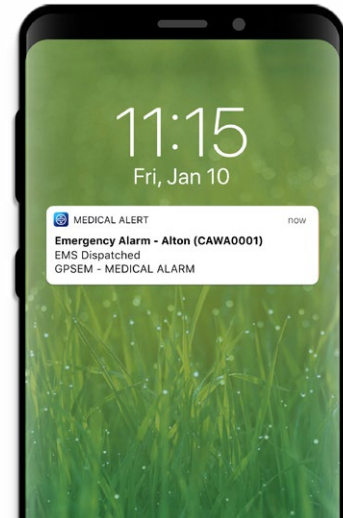
You can add a custom image for each profile on your account. To add a custom image, click the pencil icon and select a picture.



2

Get Immediate Notifications

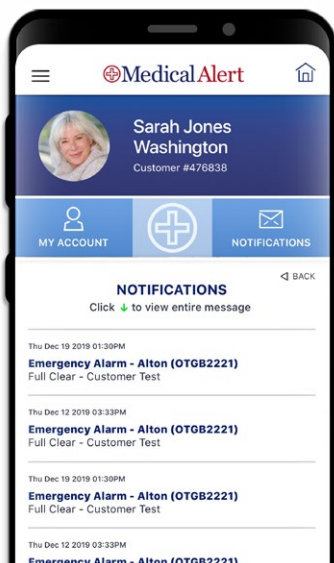
Push notifications let you know immediately when a subscriber is using their device, and whether it's an emergency or a test. You can also be notified if a battery is running low.



3

Check Device History

Users can make sure the subscriber is performing regular tests and confirm that the system is working properly.

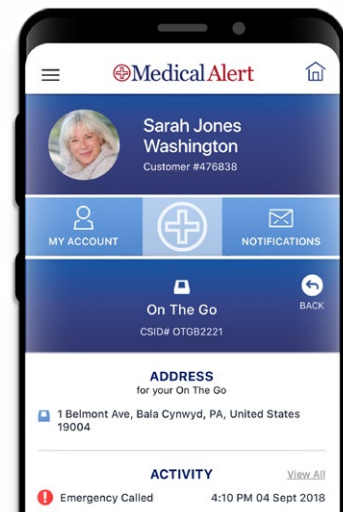


4

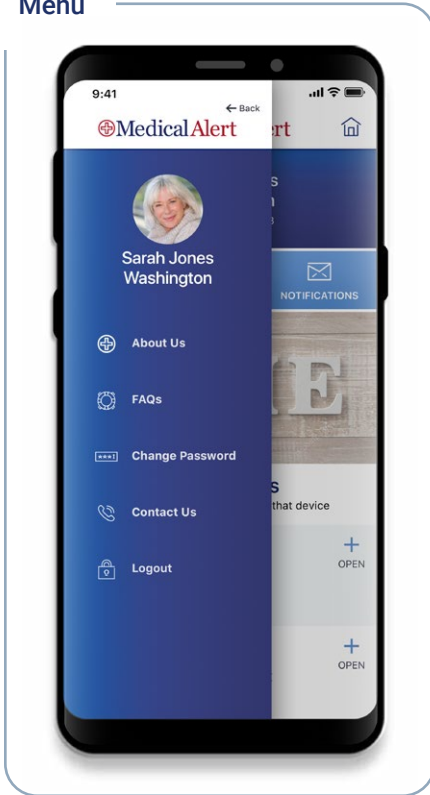
Check Subscriber Information

Retrieve address, contact and additional information for individual devices.

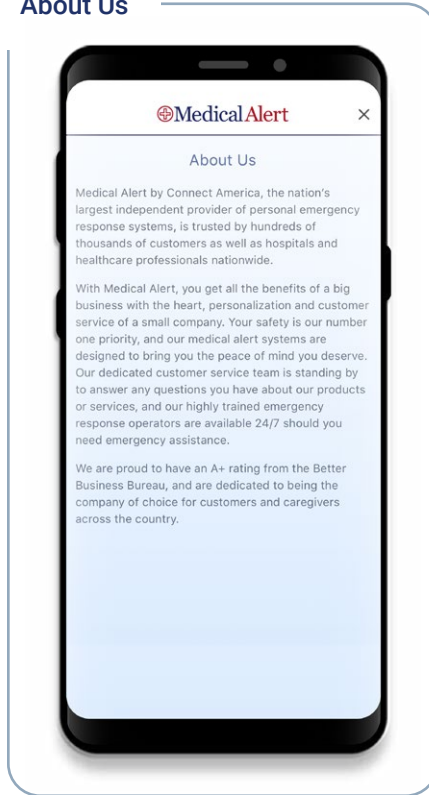
Location information will be available for GPS enabled devices in the near future.



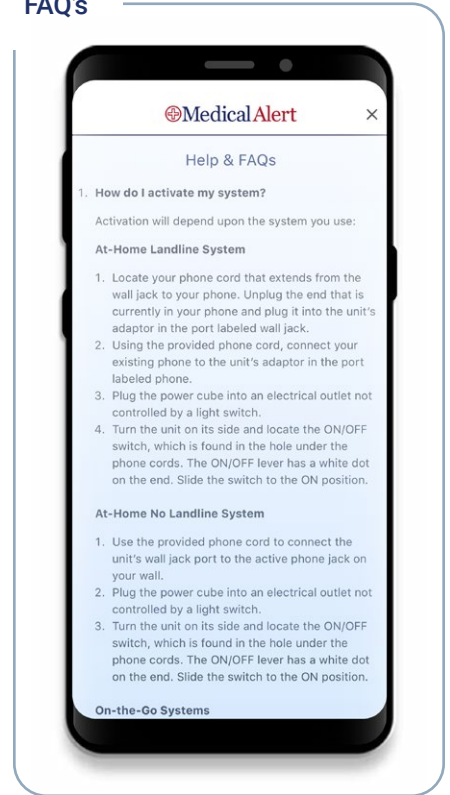
Menu



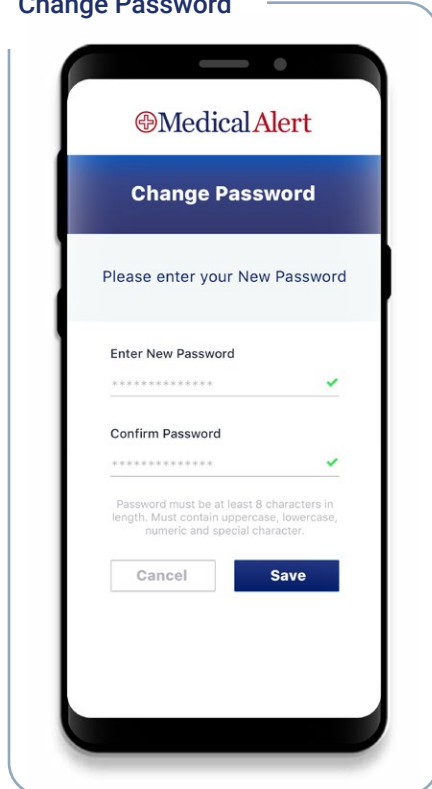
About Us



FAQ's



Change Password



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